

CLASSROOM: BILLING AND CREDIT MANAGEMENT



Introduction

The Billing and Credit Management training is a functional training providing more in-depth knowledge on the Billing and Credit Management functionalities in MECOMS™.

In a 3 day training the trainees will learn how to setup the Billing processes (billing parameters, follow up the billing run, solve billing errors, billing validation, billing invoice run, ...) and the Credit Management processes (customer classification, cash payment, direct debit payment, payment by transfer, collection letters, payment plan, insolvency, ...)

With hands-on labs, the student will learn to think about the functional processes and teach him/her how to deal with the processes and functionality within MECOMS™.

The goal of these advanced training is to get the trainees up to a next level of expertise in MECOMS™.

On the last day of the training, the trainees will also be challenged to show their knowledge in a certification exam.

Summary

MECOMS™ University

- > Process driven exercises

MECOMS™ Advanced Technical MDM Training

- > MECOMS™ Key concepts
- > MECOMS™ Billing and Credit Management Processes
- > Expert foundation for MECOMS™ functional project implementations

MECOMS™ Certification

Separate MECOMS™ Expert certification for Billing and Credit Management (MAFBC).

Objective

After following the classroom training or going through the self-study material, the trainee will be:

- > An advanced expert in the Billing and Credit Management functionalities
- > Able to execute a successful billing invoice run and deal with a customer who pays the invoices or doesn't pay the invoices.
- > Able to participate the MECOMS™ Advanced certification exam Billing and Credit Management

Target Audience

This training is for everybody who needs to know more about the customer lifecycle within MECOMS™ concerning the billing and credit management processes. This can be functional profiles as well as technical profiles that need a profound functional knowledge. A few examples: Solution architects, application consultants, developers, business consultants, ...

Prerequisites

Trainees must be certified for the MECOMS™ Functional Overview training.

Duration

The duration for the MECOMS™ Billing and Credit Management is 3 days between working hours from 9:00 until 17:00, and is typically given from Monday to Thursday. A 1 our lunch will be foreseen. The last hours of the final day will be used for the certification Exam.

Training frequency scheduling

The recurrence for the MECOMS™ Billing and Credit Management training is once per 2 months on-site at the Ferranti Computer Systems headquarters. Training on-site at the client is depending on the availability of the Trainers. The course dates are available on the MECOMS™ Portal: <http://portal.mecoms.com>.

Conditions

A minimum of 4 trainees is required to schedule and confirm the training. The maximum amount of trainees per training is 8.

Prices

Training at Ferranti Computer Systems Headquarter (Antwerp)

- > 1.950€ per person

Training on-site at Client

- > 9.750€ per training (minimum 4/maximum 8 trainees)
- > Hotel and travel expenses for the trainer

Contact

The course dates and course materials are available on the MECOMS™ Portal: <http://portal.mecoms.com>.

Please contact training@mecoms.com to subscribe for the MECOMS™ Billing and Credit Management training.



Training overview

Day 1: Billing preparation and billing invoice run (part I)

- > Overview billing process
- > Preparation for billing run:
 - Product Management
 - Invoice types
 - Billing validation
- > Billing invoice run (part I):
 - Billing run and parameters
 - Follow up billing run
 - Solve the billing errors
 - ...

Day 2: Billing invoice run (part II) and Credit Management (part I)

- > Billing invoice run (part II):
 - Consolidation (standard, deviation consolidation group, deviating override settings)
 - Validation
 - Posting
 - Settlement
 - Generation
- > Credit Management (part I):
 - Customer classification
 - Cash payment

Day 3: Credit Management (part II) and Certification Exam

- > Implementation exercise
- > Certification exam